

ACRONYMS, ABBREVIATIONS, & LINGO (AAL)

Residence Life
University of Massachusetts Amherst

Listed below are acronyms, abbreviations, and lingo that are used frequently both within our department and in the University community.

Frequently Used within Housing Services:

AD	Area Director	M & O	(sounds like MNO) Maintenance and Operations
AG	Area Government	NRHH	National Residence Hall Honorary
AGO	Area Government Officer	OM	Operations Manager
AOM	Area Office Manager OR Assistant Operations Manager	PM	Peer Mentor
AOS	Area Office Staff (Senior Office Manager for Residence Life, Business Manager for Residence Life, Assistant to the Assistant Director of Residence Life, Assistant to the Community Development Director, Assistant to the Student Development Director, Area Office Managers)	PMP	Performance Management Program
APR	Annual Performance Review	PO	Purchase Order
ARD	Assistant Residence Director	RLM	Residence Life Management (Director of Residence Life, Assistant Director of Residence Life, Student Development Director, Community Development Director, Area Directors)
ARDSC	Assistant Residence Director Search Committee	RA	Resident Assistant
CDA	Community Development Assistant	RAC	Resident Assistant Council
CDD	Community Development Director	RD	Residence Director
CL	Community Leader	RAPs	Residential Academic Programs
CO	Cluster Office	RADC	Resident Assistant Development Committee
COM	Cluster Office Manager	RASWG	Resident Assistant Selection Work Group
COW	Cluster Office Worker	REAP	Residential Education Alcohol Program
ECG	Epoch Coordinating Group	RDSC	Residence Director Search Committee
Epoch	FYE Hall Program in Pierpont/Moore and Melville Halls	RLA	Residence Life Association
FW	First Week	RLRC	Residence Life Resource Center – formerly known as the CDD (Center for Diversity & Development)
FYE	First Year Experience	SAJIC	Student Affairs Judicial Issues Committee
FYES	First Year Experience Specialist	SDC	Staff Development Committee
GW	GroupWise	SDD	Student Development Director
HAO	Housing Assignments Office	Shaha	Swahili for “The Storytellers,” a Peer Diversity Theatre Troupe
HC	House Council	Specialists	Term referring to both the First Year Experience Specialist (FYES) and the Leadership Development Specialist (LDS)
HCAG	House Council and Area Government Committee	TAPs	Talent Advancement Programs
HCO	House Council Officer	VMV	Residence Life’s Vision, Mission, Values
HSCN	Housing Services Cable Network	1:1	One to one meeting
JA/AA	Judicial Assistant/Administrative Assistant		
LDC	Leadership Development Committee		
LDS	Leadership Development Specialist		
LLCs	Living Learning Communities		

Frequently Used to Describe Residence Hall Buildings, Clusters, or Areas:

B/B	Brett/Brooks Cluster	NE/S	Northeast/Sylvan
BCG	Baker/Chadbourne/Greenough Cluster	OH/C	Orchard Hill/Central
C-Milk or CMLK	Crabtree/Mary Lyon/ Knowlton Cluster	O-Hill or The Hill	Orchard Hill
Dwealin or DLH	Dwight/Leach/Hamlin Cluster	Patt-Mac	Patterson/MacKimmie Cluster
GrayFie or GF	Grayson/Field Cluster	PC	Prince/Crampton Cluster
GW	Gorman/Wheeler Cluster	PP/M or PM	Pierpont/Moore
JA	John Adams Tower	SW	Southwest
JE	James/Emerson Cluster	SW/N	Southwest/South
JQA	John Quincy Adams Tower	SW/S	Southwest/North
MT	Melville/Thoreau Cluster	TLJ or Lejit	Thatcher/Johnson/Lewis Cluster
		Web-Dic	Webster/Dickinson Cluster
		VMB	Van Meter/Butterfield Cluster

Frequently Used On Campus and with Student Groups:

ASA	African Students Association	NSP	New Students Program
AASA	Asian American Student Association	OHAG	Orchard Hill Area Government
ALANA	Asian, Latino(a), African, Native American Affairs (Office of)	OIT	Office of Information Technologies
BDIC	Bachelor's Degree with Individual Concentration program	PVTA	Pioneer Valley Transit Authority
BASIC	Born Again Students In Christ	RSO	Registered Student Organization
BCP	Bilingual Collegiate Program	SAG	Sylvan Area Government
CAG	Central Area Government	SAO	Student Activities Office – the name of this office is being changed to the Center for Student Development
CC	Campus Center	SCERA	Student Center for Educational Research and Advocacy
CCEBMS	Committee for the Collegiate Education of Black and other Minority Students	SEIU	Service Employees International Union – Local 888 Chapter
CEF	Cultural Enrichment Funds	SGA	Student Government Association (campus-wide)
DC	Dining Commons	SOM	School of Management
DiMES	Diversity in Management Education Services	STARS	Student Alumni Relations Society
DOS	Dean of Students	SUB	Student Union Ballroom
EH&S	Environmental Health and Safety	SWAG	Southwest Area Government
EWC	Everywoman's Center	TA	Teaching Assistant
FAC	Fine Arts Center	SPIRE	Web Information System (check grades, schedules, and other important information on the web)
FAFSA	Free Application for Federal Students Aid	WMUA	UMass Amherst Student Radio Station (91.1FM)
GEO	Graduate Employee Organization	UVC	UMass Amherst Student Television Station (TV19)
GLBTQQA	Gay, Lesbian, Bisexual, Transgender, Queer, Questioning, & Ally	UHS	University Health Services
HASA	Haitian American Student Association	UMPD	University of Massachusetts Police Department
MASSPIRG	Massachusetts Public Interest Research Group		
NAH	New Africa House		
NEAG	Northeast Area Government		

Lingo You Might Find Helpful:

Blue Wall	Eatery in the Campus Center; famed for ice cream and cookies
The Bowl	Center of Orchard Hill residential area
The Cage	Curry Hicks Cage
The FAC	The Fine Arts Center
Haigis Mall	Grass area surrounded by the Fine Arts Center, SOM, and Whitmore
The Hatch	Another eatery in the Campus Center
Hippie Beach	Grass area outside of the Student Union, near the Campus Pond
The Horseshoe or The Shoe	U-shaped road between SW/S and SW/N with a basketball court in the middle
Munchies or The Munchie Store	UMass Amherst Convenience Stores, also known as C-Stores, three locations for quick snacks/light lunches: one in Southwest at Hampden DC (in Southwest), Franklin DC (in Central), and Worcester DC (in Northeast)
NoHo	Chic name for Northampton
The Pit	Small parking lot surrounded by JA, JQA, and Patterson/ MacKimmie
The Pyramids	Slabs of concrete shaped like pyramids between JA, JQA, and Washington
The Quad	Center of Northeast residential area
The Trod	Center of Sylvan residential area
The Tunnel	Underpass leaving Southwest/North in route to Berkshire House
UCard	Student ID Card, which gives students swipe access to residence halls
UStore	Store in the Campus Center where you can purchase office supplies and anything UMass Amherst you could want
The X	Malcolm X Cultural Center

(Updated July 2005)